

Strathclyde Partnership for Transport  
Bus Information Standards  
April 2021

DRAFT

Version Control:

TBC

DRAFT

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## 1. Introduction

- 1.1. The Transport (Scotland) Act 2001 (The Act) placed a duty on Strathclyde Partnership for Transport (SPT), as designated 'Local Transport Authority', to set and deliver information standards for 'local bus services'. In this regard, it is for the Local Transport Authority to determine which information should be made available to the public and to determine the way in which this information is to be made available in the "appropriate way".
  - 1.2. With due consideration to the Transport (Scotland) Act 2019, the Transport (Scotland) Act 2001 (The Act) remains the legislation which places a duty on SPT to set and deliver information standards of the approximately 11,500 bus stops and 14,000 bus information display cabinets across the 12 local authority areas that make up SPT region.
  - 1.3. SPT and bus operators have a responsibility and duty for passengers in ensuring information at these locations is accurate and easy to understand. While the quality of information on bus services provided in the SPT area, especially at bus stops, has improved over recent years, there is still scope for further improvement and to deliver a more consistent approach to how timetable information is displayed.
  - 1.4. This document builds on SPT's Bus Information Standards (April 2014), by taking account of most recent industry standards for information display and best practice.
  - 1.5. The standards set out in this document are considered to be the minimum expected standards and will be reviewed periodically by SPT. This document details:
    - (a) The relevant standards for bus stop and bus timetable information
    - (b) Templates illustrating the standards where appropriate
    - (c) The technical specifications underlying the standards
  - 1.6. This document serves to provide guidance to bus service operators with regard to ensuring that the minimum expected standards for bus service and timetable information are met and to ensure a high and consistent standard of information provision is adopted and maintained throughout the SPT area.
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## 2. Bus Information Standards

### 2.1. Bus Stop Flag Content and Layout

2.1.1. A pole mounted bus stop flag will be provided at all 'generally recognised' bus stops where it is practicable to do so and will display a set of standard characteristics consistent across the SPT area.

Figure 1: Illustration of a Bus Stop Flag



2.1.2. \*The National Public Transport Access Node (NaPTAN) database is a UK nationwide system for uniquely identifying all the points of access to public transport in the UK. NaPTAN provides a unique identifier for every point of access to public transport in the UK, together with meaningful text descriptions of the stop point and its location.

### 2.2. Route Number Tablet (Multi Service Tablet or "MST")

2.2.1. A route number tablet will be provided at stops where services have been divided between adjoining stops. This applies mainly in busy town centre areas and at certain bus stations and interchanges. SPT will identify the stops at which tablets will be located.

2.2.2. The following information will be displayed on the MST:

- Tablet header incorporating the words "Bus Operator" and "Services from this stop", along with the bus stop NaPTAN references.
- The tablet will show the Operators name(s) and route number(s) for all services using the stop.
- On occasion, SPT will add additional information to bus stops where there is a requirement to provide additional customer reassurance e.g. routes to hospitals, airports, tourist attractions, etc.

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- To further assist passengers and operators, a unique two alphabetic character codes is displayed at bus stops in Glasgow city centre (see figure 5). These identifiers are printed in large characters and are fixed on finial plates to bus stop poles. (See Appendix 1: list of character code locations).

Figure 3: Illustration of a bus stop multi service tablet (MST)

Bus Operator	Services from this stop			
McGills	23	23A	26	
First	4	19		

Figure 2: Bus stop with multi service tablet (MST)



Figure 4: Bus stop with additional information



Figure 5: Bus stop with unique two alphabetic character codes and MST



### 2.3. Panel Header and Footer Information

2.3.1. A panel header and footer will be provided in every information case.

Figure 6: Panel Header Example



Figure 7: Panel Footer Example



### 2.4. Real-Time Passenger Information (RTPI)

2.4.1. SPT will continue to work with operators and the relevant Local Authorities to develop real time passenger information systems for appropriate routes within the SPT area. RTPI complements printed information at bus stops, with the RTPI displays showing as a minimum:

- Service number
- Final destination of service
- Operator of service
- Time due
- Other relevant information as deemed necessary/appropriate

2.4.2. RTPI enables the further expansion of the following:

- Displays of live departure times for next buses at bus stations and interchanges
- Displays of live departure times for selected bus stops
- Displays of next stop on buses
- RTPI on the internet and mobile or desktop applications ("apps")
- Displays of seat availability and/or capacity/demand (live or historic to assist in journey planning around demand)

Figure 8: Example RTPI display unit



### 3. Production of Bus Service Printed Panel Information (minimum standards)

#### 3.1. Novus FX

- 3.1.1. Since 2014, SPT has migrated the software system used in-house for the production of bus stop timetable information displays to using an updated publicity tool known as Novus FX (NFX).
- 3.1.2. A significant advancement and update to the 2014 edition of Bus Information Standards document is that any entries (i.e. access to update bus information publicity to cabinets within Strathclyde) going forward from 2021, will be limited to NFX (or identical equivalent, subject to SPT approval) output standards only.
- 3.1.3. This adoption of NFX, alongside the phasing out of older Trapeze TFX and also Operator productions, unifies the information and publicity standards across the SPT area to the prescribed standard, as well as ensure provision of consistent and accurate travel information for the travelling public.

#### 3.2. Bus Stop Information and Pricing

- 3.2.1. SPT Printed Panel Outputs (Novus FX Publisher – “NFX” - at the time of writing) incorporate best practice as outlined in the Executive’s Guidance on Part 2 (Bus Services) of the Transport (Scotland) Act 2001 and include recommendations from other industry sources including ATCO.



3.2.2. SPT are capable of delivering the NFX product in the following two ways:

- (i) **A 'start to finish' fashion, by way of re-charge and SPT as the service provider to the bus industry (printing and installation arranged by SPT).**
- (ii) **An NFX file supply only fashion, by way of re-charge to the bus industry (printing and installation costs arranged & borne by a respective bus operator)**

3.2.3. Bus Stop Information pricing can be found in APPENDIX 2 of this document.

3.2.4. When calculating information prices, these will reflect the recovery of reasonable costs incurred to produce and/or install materials. In determining what is reasonable in relation to a particular operator, SPT shall give regard to:

- the amount of information which has to be made available; and
- the way in which that information has to be made available in respect of the local services provided by that operator.
- SPT staff and material costs
- SPT staff costs will be calculated based on staff hourly rates. Material costs will be estimated for the production, distribution and installation of information panels required.
- SPT will base prices on the cost per panel produced, irrespective of number of services on the panel.

3.2.5. In the event that more than one operator initiates a service change, on the same effect date, costs for the production of the panel can be shared between these operators. Costs will be apportioned between operators depending upon the number of information panels to be produced as per the cost arrangements applicable at the time.

3.2.6. Where only one operator initiates a service change, they will incur full costs.

3.2.7. All bus stop information standards and pricing may be subject to change and/or annual review)

### **3.3. Standards**

#### **Display Panels**

3.3.1. All panels produced will include service timetables aligned with how the service/s using that stop have been registered with the Office for the Traffic Commissioner (OTC).

3.3.2. Any panels produced will be in accordance with SPT standard layouts as prescribed in this document and shall be suited to the case type that the panel is being installed in.

3.3.3. Where an operator chooses to print and install information themselves or using a third-party, the layout and presentation shall be in accordance with the templates detailed in this document.

3.3.4. Information to be displayed shall include as a minimum:

- Panel Header and Footer Information
- Bus service number and destination
- Operator name and logo

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- Bus stop specific departure times using the 24-hour clock within hourly time band rows with clear columnar distinction between the days of operation i.e. Monday to Friday, Saturday, Sunday
- Optional; route diagram with main timing points detailed and overall journey times
- Start date of service

### **Paper and Print Quality**

- 3.3.5. Quality white paper is to be used. It should be uncoated and be minimum 90gsm thickness. Glossy paper is not to be used as glare can make it difficult to read.
- 3.3.6. Non-laminated inserts must be of a quality to meet the lifespan of the insert and if laminated it must be with a matt finish.
- 3.3.7. Information is to be in high quality print standard and is to be produced in colour with an appropriate colour contrast to support people with sight problems<sup>1</sup>.

### **Accuracy of Information**

- 3.3.8. Without accurate information, Service Users will not be encouraged to utilise public transport. It is therefore essential that information be kept up to date.
- 3.3.9. When there are bus service changes, new information should be posted at the bus stop in time for the commencement of services on the day of the change. The new information should be posted no earlier than 5 days (\*) prior to the change. - *(\*In exceptional circumstances e.g. when in the public interest, these timescales may be waived with approval of SPT e.g. short notice registrations approved by the Traffic Commissioner).*
- 3.3.10. Departure times must be specific to each stop. Departure times calculated by interpolation from timing points should always be rounded back to previous minute.

### **Timing Points**

- 3.3.11. The timing points shown on any panel display should include the principal points and aim to be between 5 and 10 minutes apart.
- 3.3.12. Timing points should be no more than 15 minutes apart for routes with a complete journey time of less than 2 hours.
- 3.3.13. For journeys greater than 2 hours timing points should be displayed for regular intervals as space permits.

### **Fares Information**

- 3.3.14. Adult and child single fares from the stop to fare stages on the route may be displayed. If so then it should be clearly stated if change is given or not, if concession cards and SPT ZoneCard tickets are accepted and the w.e.f. date must be included.

### **Holiday operations**

- 3.3.15. If operators submit registration variations for school holiday periods, it is essential bus stop information is updated as appropriate to show times of the service being operated.

### **Cancelled Services**

- 3.3.16. Operators are financially and logistically responsible for the removal of cancelled service information, and unless instructed otherwise, SPT will automatically produce panel information removing cancelled services for any stop affected on the basis of the pricing shown in Appendix 2.
- 3.3.17. All panels that show timetables for a cancelled service must be removed on the last day of service operation.

**Patching Over of Information**

- 3.3.18. Operators or designated contractors concerned in the supply and/or Installation must not cover, obscure or disturb information provided by SPT or other operators in the information panel concerned.
- 3.3.19. The “patching” over of existing Trapeze FX (TFX) of NFX panels IS STRICTLY PROHIBITED under all circumstances. SPT will monitor and act to remedy any such instances of non-compliance (see also section 4).

**Access to panels**

- 3.3.20. Only suppliers approved by SPT will be permitted to access cabinets and render installation services.

**Display Cases**

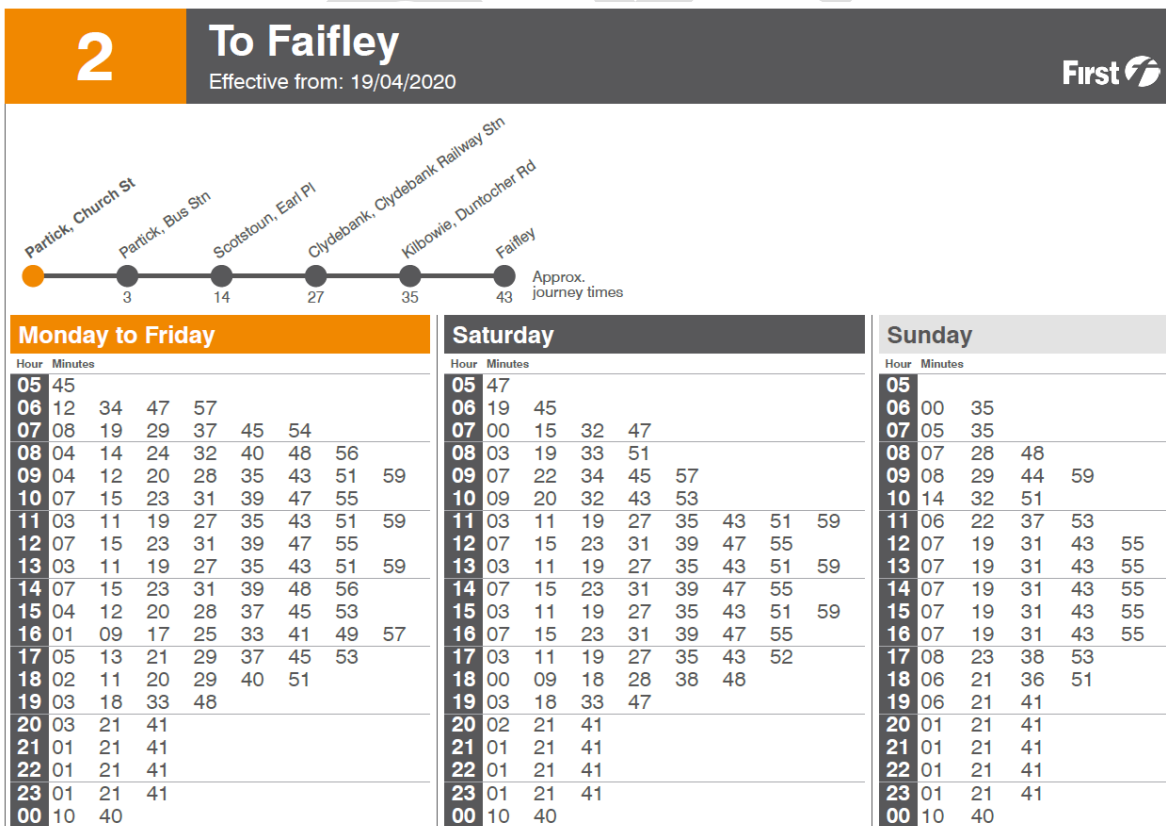
- 3.3.21. SPT will provide information, on request, to each operator about the type of cases along with dimension at each bus stop location on routes served by their services. It is the responsibility of the transport operator to request this information prior to printing of display information.

**3.4. Timetable Layout Templates**

**‘Standard A’ Format**

- 3.4.1. At most locations, the timetable information will be displayed in the following ‘Standard A’ layout (whereby departure times are displayed as ‘hourly band’ rows).

Figure 9: Example of timetable in 'Standard A' format



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Figure 11: Example of full panel (small) in 2 column 'Standard A' format to include more services



## Glasgow

### Sauchiehall St at Dental Hospital

Stop No: 6090161, Stop Code: 45239465      Displayed December 2020

#### 4A To Eaglesham

Effective from: 14/02/2020      

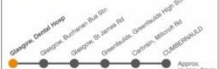


Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
06	24	06	09	06	07
07	04	07	14	07	39
08	11	08	20	08	20
09	08	09	01	09	21
10	06	10	08	10	21
11	08	11	08	11	22
12	08	12	08	12	22
13	08	13	08	13	22
14	08	14	08	14	22
15	08	15	08	15	22
16	10	16	08	16	22
17	16	17	08	17	24
18	21	18	13	18	29
19	39	19	39	19	39
20	29	20	29	20	29
21	34	21	34	21	34
22	39	22	39	22	39
23	39	23	39	23	39

\* Terminates at Victoria Bridge on Saturdays on school days


#### X25 To Cumbernauld

Effective from: 16/02/2020      



Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
17	53	No Services	No Services	No Services	No Services
18	13	No Services	No Services	No Services	No Services

#### X25A To Cumbernauld


Effective from: 16/02/2020      



Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
18	55	No Services	No Services	No Services	No Services
19	55	No Services	No Services	No Services	No Services
20	17	No Services	No Services	No Services	No Services


#### 15 To Glasgow

Effective from: 08/01/2020      City Sightseeing



Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
07	31	07	07	No Services	No Services
08	40	08	33	No Services	No Services
09	40	09	33	No Services	No Services
10	33	10	33	No Services	No Services
11	33	11	33	No Services	No Services
12	33	12	33	No Services	No Services
13	33	13	33	No Services	No Services
14	33	14	33	No Services	No Services
15	33	15	33	No Services	No Services
16	33	16	33	No Services	No Services
17	33	17	33	No Services	No Services
18	36	18	36	No Services	No Services

#### X76 To Killinnock


Effective from: 01/12/2019      




Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
08	58	No Services	No Services	No Services	No Services
09	58	No Services	No Services	No Services	No Services
10	58	No Services	No Services	No Services	No Services
11	58	No Services	No Services	No Services	No Services
12	58	No Services	No Services	No Services	No Services
13	58	No Services	No Services	No Services	No Services
14	58	No Services	No Services	No Services	No Services
15	58	No Services	No Services	No Services	No Services
16	58	No Services	No Services	No Services	No Services
17	58	No Services	No Services	No Services	No Services
18	58	No Services	No Services	No Services	No Services
19	58	No Services	No Services	No Services	No Services
20	58	No Services	No Services	No Services	No Services


\* Continues to Ardrie Ave

#### 17 To Ait & Muelr School


Effective from: 03/03/2019      



Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
06	48	06	49	No Services	No Services
07	08	07	49	No Services	No Services
08	28	08	18	No Services	No Services
09	28	09	18	No Services	No Services
10	29	10	19	No Services	No Services
11	09	11	19	No Services	No Services
12	09	12	19	No Services	No Services
13	09	13	19	No Services	No Services
14	09	14	19	No Services	No Services
15	09	15	19	No Services	No Services
16	09	16	19	No Services	No Services
17	09	17	19	No Services	No Services
18	24	18	24	No Services	No Services
19	46	19	46	No Services	No Services




Visit [spt.co.uk](http://spt.co.uk) for further transport information, or to report an issue with this bus stop or timetable. Please include the bus stop number.



Services are liable to alteration or cancellation during the winter period, school holidays and on local and national holidays. At peak periods and during special events, services can be delayed by traffic congestion and diversions. Please check with the operator.

Calls cost 10p per minute plus your phone company's access charge.

Figure 10: Example of a full panel (small) in normal 'Standard A' format





## Partick

### Dumbarton Rd opp Church St

Stop No: 6090235, Stop Code: 45239325      Displayed December 2020


#### 2 To Faifley


Effective from: 18/04/2020      



Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
06	45	06	47	06	08
07	12	07	19	07	35
08	19	08	26	08	35
09	04	09	11	09	26
10	04	10	11	10	26
11	03	11	19	11	06
12	03	12	19	12	06
13	03	13	19	13	06
14	03	14	19	14	06
15	03	15	19	15	06
16	03	16	19	16	06
17	03	17	19	17	06
18	03	18	19	18	06
19	03	19	19	19	06
20	03	20	19	20	06
21	03	21	19	21	06
22	03	22	19	22	06
23	03	23	19	23	06
24	03	24	19	24	06
25	03	25	19	25	06
26	03	26	19	26	06
27	03	27	19	27	06
28	03	28	19	28	06
29	03	29	19	29	06
30	03	30	19	30	06
31	03	31	19	31	06
32	03	32	19	32	06
33	03	33	19	33	06
34	03	34	19	34	06
35	03	35	19	35	06
36	03	36	19	36	06
37	03	37	19	37	06
38	03	38	19	38	06
39	03	39	19	39	06
40	03	40	19	40	06


#### 3 To Drumchapel Station


Effective from: 02/03/2019      



Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
06	25	06	18	06	08
07	01	07	14	07	34
08	09	08	10	08	34
09	13	09	20	09	25
10	10	10	20	10	37
11	02	11	22	11	37
12	02	12	22	12	37
13	02	13	22	13	37
14	02	14	22	14	37
15	02	15	22	15	37
16	02	16	22	16	37
17	02	17	22	17	37
18	02	18	22	18	37
19	02	19	22	19	37
20	02	20	22	20	37
21	02	21	22	21	37
22	02	22	22	22	37
23	02	23	22	23	37
24	02	24	22	24	37
25	02	25	22	25	37
26	02	26	22	26	37
27	02	27	22	27	37
28	02	28	22	28	37
29	02	29	22	29	37
30	02	30	22	30	37
31	02	31	22	31	37
32	02	32	22	32	37
33	02	33	22	33	37
34	02	34	22	34	37
35	02	35	22	35	37
36	02	36	22	36	37
37	02	37	22	37	37
38	02	38	22	38	37
39	02	39	22	39	37
40	02	40	22	40	37


#### 17 To Paisley

Effective from: 02/03/2019      




Monday to Friday		Saturday		Sunday	
Hour	Minutes	Hour	Minutes	Hour	Minutes
07	13a	07	12	No Services	No Services
08	13	08	12	No Services	No Services
09	13	09	12	No Services	No Services
10	13	10	12	No Services	No Services
11	13	11	12	No Services	No Services
12	13	12	12	No Services	No Services
13	13	13	12	No Services	No Services
14	13	14	12	No Services	No Services
15	13	15	12	No Services	No Services
16	13	16	12	No Services	No Services
17	13b	17	12b	No Services	No Services
18	13b	18	12b	No Services	No Services
19	13b	19	12b	No Services	No Services
20	11b	20	11b	No Services	No Services

\* Terminates at St Mirren St  
b Continues to Milliken Park Rd Via Fulbar Rd, Park Ave, Williamson Pt



Visit [spt.co.uk](http://spt.co.uk) for further transport information, or to report an issue with this bus stop or timetable. Please include the bus stop number.



Services are liable to alteration or cancellation during the winter period, school holidays and on local and national holidays. At peak periods and during special events, services can be delayed by traffic congestion and diversions. Please check with the operator.

Calls cost 10p per minute plus your phone company's access charge.

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Figure 12: Example of full panel (large) in multi column 'Standard A' format to include more services

## Glasgow

### Sauchiehall St at Dental Hospital

Displayed December 2020

Stop No: 6090181, Stop Code: 45236455

**3 To Govan Station** First

Effective from: 02/09/2018

Monday to Friday	Saturday	Sunday
06:57 57	06:25 57b	06:10b
06:59 55	06:27 48	06:07b 42
07:03 41 56	07:06 28 48	07:07b 27
08:06 17 27 37 47 57	08:08 29 49	08:12 42
09:07 17 27 37 47 57	09:05 25 50	09:17 48
10:07 17 27 37 47 57	10:05 20 36 51	10:19 39 59
11:07 17 27 37 47 57	11:06 21 36 51	11:19 39 59
12:07 17 27 37 47 57	12:06 21 36 51	12:19 39 59
13:07 17 27 37 47 57	13:06 21 36 51	13:19 39 59
14:07 17 27 37 47 57	14:06 21 36 51	14:19 39 59
15:07 17 29 40 52	15:06 21 36 51	15:19 39 59
16:02 12402 32 42402	16:06 21 36 51	16:19 39 59
17:0212 24206 52	17:06 21 36 51	17:19 44
18:06 23 38 53	18:06 23 43	18:14 44
19:09 24 45	19:04 24 45	19:14 45
20:15 45	20:15 45	20:15 45
21:15 45	21:15 45	21:15 45
22:15 45	22:15 45	22:15 45
23:1545a	23:15a 45a	23:15a 45a

a Terminates at Altonon Dr  
 b Terminates at Glasgow St

**4A To Eaglesham** First

Effective from: 24/02/2020

Monday to Friday	Saturday	Sunday
06:24	06:14 39	06:06
07:04 40a	07:14 39	07:00
08:11 38	08:20	08:00
09:08 38	09:01 37	09:01
10:08 38	10:08 38	10:01
11:08 38	11:08 38	11:01
12:08 38	12:08 38	12:01
13:08 38	13:08 38	13:01
14:08 38	14:08 38	14:01
15:08 38	15:08 38	15:01
16:13 46	16:08 38	16:01
17:16 50	17:08 38	17:01
18:21 59	18:13 58	18:01
20:29	20:29	20:01
21:34	21:34	21:01
22:39	22:39	22:01
23:39	23:39	23:01

a Terminates at Victoria Infirmary (does not operate on school days)

**17 To Art & Music School** McGill's

Effective from: 03/03/2019

Monday to Friday	Saturday	Sunday
06:48	07:49	
07:08 28 48	08:16 48	
08:08 28 48	09:16 48	
09:08 29 49	10:16 48	
10:08 29 49	11:16 48	
11:08 29 49	12:16 48	
12:08 29 49	13:16 48	
13:08 29 49	14:16 48	
14:08 29 49	15:16 48	
15:08 29 49	16:16 48	
16:08 29 49	17:16 48	
17:08 29 54	18:24 54	
18:16 48	19:16 48	

**4 To Newton Mearns** First

Effective from: 24/02/2020

Monday to Friday	Saturday	Sunday
06:49	06:49	06:50
07:44 56	07:59	08:50
08:56 53	09:40	09:50
09:53 53	10:21 53	10:41
10:53 53	11:23 53	11:52
11:53 53	12:23 53	12:52
12:53 53	13:23 53	13:52
13:53 53	14:23 53	14:52
14:53 53	15:23 53	15:52
16:23 49	16:23 53	16:52
16:18a 25 36b 56c	16:23 53	16:52
17:09b 26 37b	17:23 53	17:49
18:05c 39	18:38	18:59
19:05c 59	19:19 59	19:59
20:09	20:58	20:59
21:04	21:04	21:04
22:04	22:04	22:04
23:04c	23:04c	23:04c
00:14c	00:14c	00:14c

a Terminates at Midlothian Road  
 b Terminates at Clackmann Place  
 c Terminates at Maple Aisle  
 d Terminates at Clackmann Place (does not operate on school days); terminates at Victoria Infirmary (operates on school days)

**15 To Glasgow** City Sightseeing

Effective from: 09/01/2020

Monday to Friday	Saturday	Sunday
06:31	07:00	
08:40	09:30	
09:40	10:30	
10:33	11:33	
11:33	12:33	
12:33	13:33	
13:33	14:33	
14:33	15:33	
15:33	16:33	
16:33	17:33	
17:33	18:38	

a Terminates at Victoria Infirmary (operates on school days)

**18 To East Kilbride** First

Effective from: 19/06/2019

Monday to Friday	Saturday	Sunday
06:12 56	06:46 31 58	06:17 47
07:11 22329754	08:16 35 55	08:17 47
08:07 7192898758	09:25 44 57	09:16 45
09:08 8182825488	10:29 21 33 45 57	10:05 25 44
10:05 8182825488	11:29 21 33 45 57	11:04 14 34 49
11:04 8182825488	12:29 21 33 45 57	12:04 20 35 50
12:04 8182825488	13:29 21 33 45 57	13:05 20 35 50
13:04 8182825488	14:29 21 33 45 57	14:05 20 35 50
14:04 8182825488	15:29 21 33 45 57	15:05 20 35 50
15:04 8182825488	16:29 21 33 45 57	16:05 20 35 50
16:04 8182825488	17:29 21 33 45 57	17:05 20 35 50
17:04 8182825488	18:29 21 33 45 57	18:05 20 35 50
18:04 8182825488	19:29 21 33 45 57	19:05 20 35 50
19:04 8182825488	20:29 20 40	20:00 30
20:04 8182825488	21:00 30	21:00 30
21:00 30	22:00 30	22:00 30
22:00 30	23:00 30	23:00 30
23:00 30	00:00 30	00:00 30

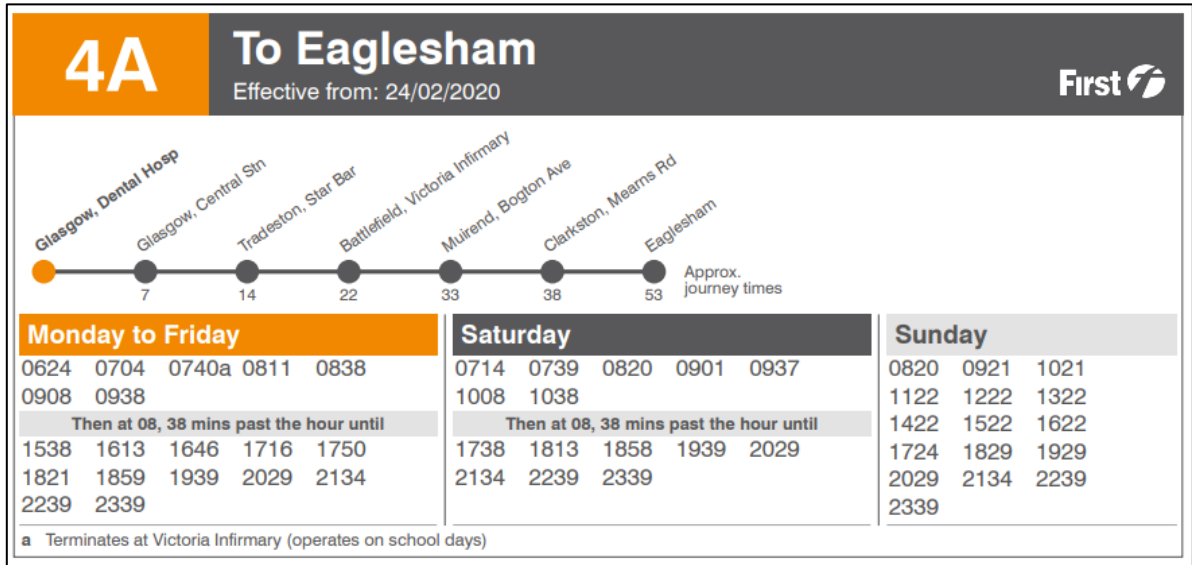
i
 Visit [spt.co.uk](http://spt.co.uk) for further transport information, or to report an issue with this bus stop or timetable. Please include the bus stop number.

Services are liable to alteration or cancellation during the festive period, school holidays and on local and national holidays. All peak periods and during special events, services can be delayed by traffic congestion and accidents. Please check with the operator.
 


 0800 200 200  
 0800 200 200  
 0800 200 200

**‘Standard B’ Format**

Figure 13: Example of timetable in ‘Standard B’ format



- 3.4.2. As shown through figures 9-13, the Novus FX system has the capability to adapt layouts when required in order to publish the appropriate number of services per panel.
- 3.4.3. With this improved capability the need for use of the ‘Standard B’ layout will be limited. However, in some instances when a large number of services use one stop, departure times may be listed sequentially with clear columnar distinction.

**A-Z Lists and Maps**

- 3.4.4. A-Z Lists and Maps are intended to provide additional information to allow customers to locate bus stops to access departure information. Where A-Z lists and maps are provided e.g. at bus stations and key interchanges, locations shown on the A-Z list should be selected using principal timing points from the bus service registration. A-Z lists will show at a minimum:
  - Intermediate points served
  - Service number
  - Operator of service
  - Stance or stop number / location
- 3.4.5. Where maps are displayed, these will show at a minimum:
  - Points of interchange for other modes of transport e.g. Subway stations and Rail and Ferry Terminals
  - Hospitals

Figure 14: A-Z List Example



## Glasgow Buchanan Bus Stn Locations served

Key: Trip time: Trip times shown are rounded to the nearest 5 minutes and are indicative journey times only. Frequency: ● Every 15 mins or less ● every 30 mins or less ○ Intrequent

Displayed: December 2020

Letter	Location	Stance	Frequency	Trip Time
K	Kirkintilloch, Clidon Rd	Stance	●	45 min
	First 85A (Fare No 3)	37	●	45 min
	307 (Fare No 3)	37	●	45 min
	Kirkintilloch, Kelvin Ct			
	72 (Mobile)	39	○	55 min
	Kirkintilloch, West High St			
	72 (Mobile)	39	○	45 min
	88 (Fare No 3)	37	○	45 min
	88C (Fare No 3)	37	○	45 min
	First 85A (Fare No 3)	37	○	45 min
L	Lanark, Bus Stn	Stance	○	85 min
	240X (Buses Coaches)	18	○	85 min
	241X (Buses Coaches)	18	○	85 min
	Larkfield, Industrial Est			
	X7 (Mobile)	44	●	100 min
	Lennoxdown, Lennox Rd			
	86B (Fare No 3)	36	○	45 min
	86C (Fare No 3)	37	○	40 min
	86D (Fare No 3)	36	○	40 min
	86E (Fare No 3)	36	○	18 min
M	Maryhill, Garrloch Rd	Stance	○	34 min
	310 (Fare No 3)	34	○	30 min
	Mavis Valley, Hilton Ter			
	88C (Fare No 3)	37	○	30 min
	First 85A (Fare No 3)	37	○	30 min
	Mavis Valley, Stirling Dr			
	85A (Fare No 3)	38	○	30 min
	85B (Fare No 3)	38	○	30 min
	Maybury, Marriott Hotel			
	909 (Buses Coaches)	61	○	100 min
N	Newton Mearns, Eaglesham Rd	Stance	○	40 min
	4 (Buses Coaches)	7	○	40 min
	Newton Mearns, Greenknowe St	Stance	○	108 min
	32	○	108 min	
	Paisley, St Mirren St	Stance	○	48 min
	4 (Fare No 1)	11	○	48 min
	Paisley, Storie St			
	4 (Fare No 1)	11	○	48 min
	Parkgate, Ae Inn			
	X24 (Buses Coaches)	7	○	110 min
O	Overlow, Greenknowe St	Stance	○	108 min
	32	○	108 min	
	Parkhead, St Michaels Ln			
	240 (Fare No 3)	22	○	30 min
	265 (Fare No 3)	21	○	30 min
	Parkside, Crosshill St			
	X11 (Fare No 3)	16	○	35 min
	Parick, Bus Stn			
	77 (Fare No 1)	46	○	35 min
	Pollok, Damshot Rd			
38 (Fare No 1)	13	○	30 min	
P	Pollok, Dormanside Rd			
	38 (Fare No 1)	13	○	40 min
	Pollok, Pollok Centre			
	38 (Fare No 1)	13	○	30 min
	Pollok, Silverburn Bus Stn			
	38 (Fare No 1)	13	○	40 min
	Port Eglinton, Maxwell Rd			
	4 (Buses Coaches)	7	○	18 min
	Port Glasgow, Bus Stn			
	X7 (Mobile)	44	○	55 min
R	Ratho Station, Lochend Rd	Stance	○	108 min
	909 (Buses Coaches)	61	○	108 min
	Ratho Station, Station Rd			
	909 (Buses Coaches)	61	○	55 min
	909 (Buses Coaches)	61	○	55 min
	R900 (Buses Coaches)	49	○	55 min
	Rentrew, Donaldson Dr			
	77 (Fare No 1)	46	○	35 min
	Robroyston, Asda Supermarket			
	72 (Mobile)	39	○	30 min
S	Seafar, MacTaggart Rd	Stance	○	40 min
	X28 (Buses Coaches)	3	○	40 min
	Seafield, Seafield Cr			
	X77 (Buses Coaches)	6	○	30 min
	Shawfield, Shawfield Stadium			
	287 (Fare No 3)	28	○	35 min
	Shawlands, Mount Stuart St			
	4 (Buses Coaches)	7	○	30 min
	Slaemuir, Auchenthoie Rd			
	X7 (Mobile)	44	○	70 min
T	Tarbet, Hotel	Stance	○	70 min
	828 (Buses Coaches)	56	○	70 min
	878 (Buses Coaches)	64	○	70 min
	Tarbet, Hotel car Pk			
	914 (Buses Coaches)	58	○	70 min
	918 (Buses Coaches)	58	○	70 min
	915 (Buses Coaches)	58	○	70 min
	Taynton, Post Office			
	828 (Buses Coaches)	56	○	30 min
	Taynuilt, Hotel			
878 (Buses Coaches)	64	○	30 min	
U	Uddington, Old Glasgow Rd	Stance	○	30 min
	265 (Fare No 3)	21	○	30 min
	Viewpark, Market Rd	Stance	○	33 min
	240 (Fare No 3)	22	○	33 min
	Waterside, Turning Circle	Stance	○	48 min
	X87 (Fare No 3)	36	○	48 min
	West End, Shandwick Pl			
	909 (Buses Coaches)	61	○	75 min
	909 (Buses Coaches)	61	○	75 min
	900 (Buses Coaches)	49	○	75 min
V	Wester Auchinloch, Third Ave			
	72 (Mobile)	39	○	35 min
	Westfield, Westfield Primary Sch			
	X3 (Fare No 3)	42	○	35 min
	Whins of Milton, 1314 Inn			
	X38 (Fare No 3)	43	○	35 min
	Whins of Milton, Milton Ter			
	909 (Buses Coaches)	61	○	30 min
	909 (Buses Coaches)	61	○	30 min
	Wishaw, Shand St			
X11 (Fare No 3)	16	○	40 min	
W	Wishaw, Wishaw Old Parish Ch			
	240 (Fare No 3)	22	○	30 min
	240X (Buses Coaches)	18	○	30 min
	241X (Buses Coaches)	18	○	30 min



## 4. Compliance

- 4.1. SPT will continue to work with operators to introduce these standards progressively throughout the Strathclyde area.
  - 4.2. Where an agreement has been reached with an operator and SPT, all bus stop panels will be produced and distributed at the agreed price for the period of the agreement.
  - 4.3. Panel information displays must be approved by SPT. Where bus stop inserts do not meet the standards set down in this document, SPT will seek to replace these inserts with a compliant one and charge the operator concerned the appropriate rate.
  - 4.4. The “patching” over information IS STRICTLY PROHIBITED under all circumstances. SPT will monitor and act to remedy any such instances of non-compliance and will seek to replace with a compliant one and charge the operator concerned the appropriate rate. Instances of patching may be reported to the Traffic Commissioner for Scotland.
  - 4.5. The Traffic Commissioner for Scotland has confirmed that a bus operator’s failure to comply with the statutory provision of information will result in penalties being applied.
  - 4.6. Recourse to penalties will be as a last resort, but it is not in the interest of passengers to have operators not providing information to the required standards.
  - 4.7. SPT continue to reserve the right to report consistent non-compliance to these standards to the Traffic Commissioner for Scotland.
- 

## 5. Bus Timetable Leaflets

### 5.1. Content & Layout

- a) Route number in bold print on the front and top corner of each page
- b) Route heading (terminal points and important intermediate points) on front and top of each page
- c) Bus logo and Traveline number and logo prominently placed
- d) Operators must state on timetables how information for those with an impairment can be sourced
- e) A full street and route description for both directions of travel
- f) A route map or line diagram showing principal places served, main interchange points with other services and other modes of transport
- g) A full timetable showing timing points and principal places served
- h) Clearly identify different timetables for weekdays/Saturdays/Sundays where relevant. Use recognised codes for particular journeys with a clear explanation
- i) Clearly state if there is no Saturday or Sunday service
- j) All timings to use 24-hour clock with an explanatory diagram
- k) Timing points no more than ten minutes apart. Alternatively, in rural areas, timing



## Strathclyde Partnership for Transport: Bus Information Standards

- points should be no more than ten miles apart
- l) Repeat place name where there are separate arrival and departure times
  - m) Horizontal guide lines to be shown every third or fourth timing point. Vertical lines should not be used unless to separate block lines
  - n) Show all times (weekdays, Saturdays and Sundays) in one direction first then all times in opposite direction
  - o) Show the basic Adult and child single fares in the form of a table matrix, details of concessionary fare validity and whether change is given or not
  - p) Content & Layout
  - q) Show commencement date clearly on the front
  - r) Show reference number to confirm most up to date version
  - s) Detail any changes from last version
  - t) Show any travel restrictions or additional facility, i.e. wheelchair accessible
  - u) Advertising on timetables is permissible, but must not detract from the actual timetable information
  - v) Timetables must include full operator details and information as to where complaints and comments should be addressed. Also include reference to any customer charter that may be available
  - w) Option to include disclaimer statement
  - x) Where journeys are not listed individually, the frequency should be provided or the pattern of departures for each hour shown

Figure 15: Example timetable (front and back)

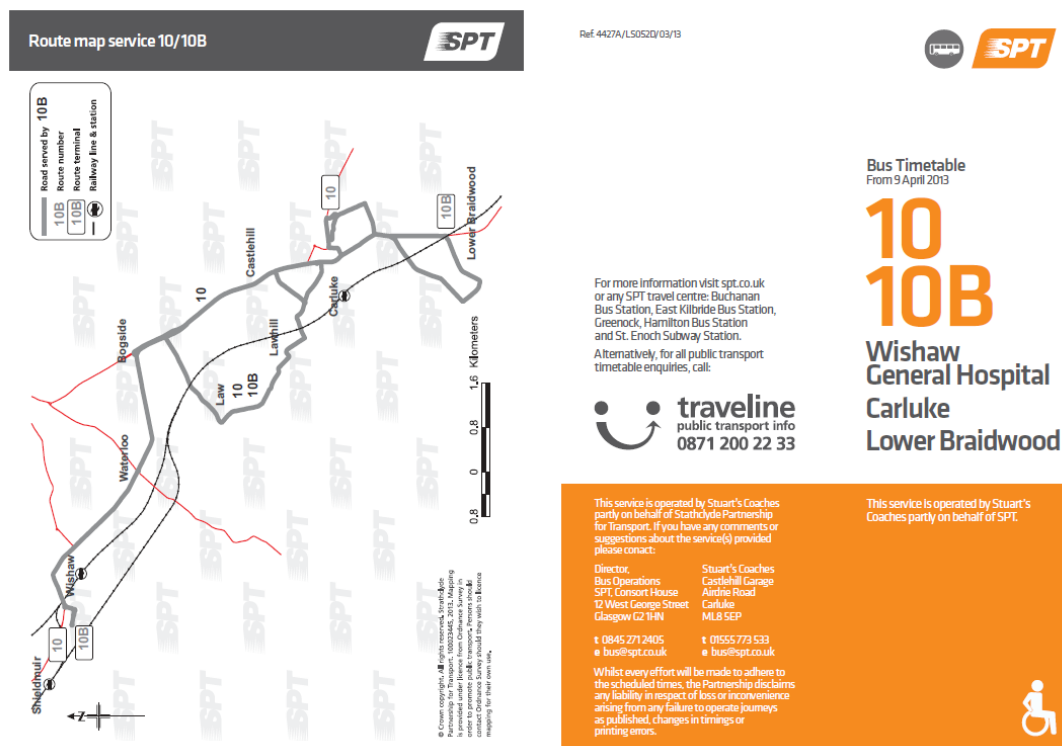



Figure 16: Example timetable information & format

**Service 10/10B Wishaw General Hospital – Carluke – Lower Braidwood**  
Operated by Stuart's Coaches partly on behalf of SPT



**Route Service 10:** From Wishaw General Hospital via Netherton Street, Glasgow Road A721, Wishaw Main Street, Stewarton Street, Wishaw Road, A73, Wildman Road B7011, Station Road, Lawhill Road, Mauldslie Road, Luggie Road, Weighhouse Road, Stewart Street, Kirkton Street, James Street, John Street, Camwath Road A721, Glenafeoch Road to Carluke, Wilton Road.

**Return from Carluke** via Wilton Road, Lanark Road A73, Kirkton Street, Stewart Street, Weighhouse Road, Luggie Road, Mauldslie Road, Lawhill Road, Station Road, Wildman Road, A73, Wishaw Road, A721, Stewarton Street, Wishaw Main Street, Glasgow Road, Netherton Street to Wishaw General Hospital.

**Route Service 10B:** From Wishaw General Hospital via Netherton Street then same as Service 10 to Carluke Kirkton Street, Lanark Road, Bushelhead Road to Carluke Braidwood Road.

**Return from Carluke Braidwood Road** via Lanark Road, Kirkton Road then the same as Service 10 to Wishaw General Hospital.

**Mondays to Saturdays**

Service No	10	10	10B	10	10B	10	10B	10	10B	10	10	10	10	10	10	10	
Codes	SPT			SPT			SPT			SPT			SPT				
Wishaw General Hospital	0720	0820	0820	1020	1120	1220	1320	1420	1520	1620	1720	1820	1920	2020	2120	2220	2320
Wishaw Cross	0723	0823	0923	1023	1123	1223	1323	1423	1523	1623	1723	1823	1923	2023	2123	2223	2323
Law Village	0733	0833	0933	1033	1133	1233	1333	1433	1533	1633	1733	1833	1933	2033	2133	2233	2333
Lawhill	0735	0835	0935	1035	1135	1235	1335	1435	1535	1635	1735	1835	1935	2035	2135	2235	2335
Carluke, Cross	0742	0842	0842A	1042	1142A	1242	1342A	1442	1542A	1642	1742	1820	1834	2042	2142	2242	2342
Lower Braidwood	.....	.....	0948A	.....	1148A	.....	1348A	.....	1548A	.....	.....	.....	.....	.....	.....	.....	.....
Carluke, Wilton Road	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	1827	1841	2048	2148	2248	2348

Service No	10	10	10	10B	10	10B	10	10B	10	10B	10	10	10	10	10	10				
Codes	SPT			SPT			SPT			SPT			SPT							
Carluke, Wilton Road	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	1827	1841	2048	2148	2248	2348
Lower Braidwood	.....	.....	0948A	.....	1148A	.....	1348A	.....	1548A	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....
Carluke, Cross	0764	0864	0864A	1064	1164A	1264	1364A	1464	1564A	1664	.....	1834	1848	2064	2164	2264	2364	.....	.....	.....
Lawhill	0701	0801	0901	1001	1101	1201	1301	1401	1501	1601	1701	.....	1842	1956	2101	2201	2301	.....	.....	.....
Law, Village	0703	0803	0903	1003	1103	1203	1303	1403	1503	1603	1703	.....	1844	1958	2103	2203	2303	.....	.....	.....
Wishaw, Cross	0713	0813	0913	1013	1113	1213	1313	1413	1513	1613	1713	.....	1857	2011	2113	2213	2313	.....	.....	.....
Wishaw General Hospital	0718	0818	0918	1018	1118	1218	1318	1418	1518	1618	1718	.....	1903	2017	2118	2218	2318	.....	.....	.....

**Sundays**

Service No	10	10	10	10	10	10	10	
Codes	C	C	SPT	SPT	SPT	SPT	SPT	
Wishaw General Hospital	0630	0730	.....	0820	1020	.....	2220	2320
Wishaw Cross	0633	0733	.....	0923	1023	then	2223	2323
Law Village	.....	.....	.....	0933	1033	every	2233	2333
Lawhill	.....	.....	.....	0935	1035	hour	2235	2335
Carluke, Cross	0846	0746	0824	0842	1042	until	2242	2342
Carluke, Wilton Road	.....	.....	0830	0848	1048	.....	2248	2348

Service No	10	10	10	10	10	10	10	10	
Codes	SPT	SPT	SPT	SPT	SPT	SPT	SPT	SPT	
Carluke, Wilton Road	.....	.....	0830	0848	1048	.....	2148	2248	2348
Carluke, Cross	0816	0716	0838	0864	1064	then	2164	2264	2364
Lawhill	.....	.....	0843	1001	1101	every	2201	2301	.....
Law, Village	.....	.....	0845	1003	1103	hour	2203	2303	.....
Wishaw, Cross	0627	0727	0855	1013	1113	until	2213	2313	.....
Wishaw General Hospital	0830	0730	0858	1018	1118	.....	2218	2318	.....

**Fare table service 10/10B**


Adult single fares £

Wishaw Hospital	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Wishaw Cross	1.10	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Greenhead Road	1.10	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Waterloo Cross	1.20	1.10	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Gillhead	1.20	1.10	1.00	1.00	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Lammemuir Farms	1.30	1.20	1.10	1.10	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Law Hospital	1.40	1.30	1.20	1.20	1.10	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Waterlands	1.50	1.45	1.40	1.20	1.20	1.10	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Law Cross	1.50	1.45	1.40	1.40	1.20	1.10	1.10	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Lawmuir Comm Centre	1.55	1.50	1.45	1.45	1.30	1.20	1.10	1.00	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Hamburg	1.60	1.55	1.50	1.50	1.40	1.30	1.20	1.10	1.00	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Luggie Road	1.80	1.60	1.50	1.50	1.40	1.40	1.40	1.30	1.30	1.20	1.10	0.80	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Carluke Cross	1.90	1.80	1.60	1.60	1.50	1.50	1.40	1.40	1.40	1.30	1.30	1.20	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00
Glenafeoch	1.90	1.80	1.60	1.60	1.50	1.50	1.40	1.40	1.40	1.30	1.30	1.20	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00
Bushelhead Road	1.90	1.80	1.60	1.60	1.50	1.50	1.40	1.40	1.40	1.30	1.30	1.20	1.00	0.80	1.00	1.00	1.00	1.00	1.00	1.00
Lower Braidwood	2.00	2.00	1.80	1.80	1.70	1.70	1.60	1.60	1.50	1.50	1.30	1.20	1.00	.....	0.80	1.00	1.00	1.00	1.00	1.00
Station Hotel	2.00	2.00	1.80	1.80	1.70	1.70	1.60	1.60	1.50	1.50	1.40	1.20	1.00	.....	1.00	0.80	1.00	1.00	1.00	1.00

FARES ARE CORRECT AT MARCH 2013 - MAY BE SUBJECT TO CHANGE

Child Single Fares  
(from 5th to 16th birthday)

Children under school age travel free  
Childs single fares at half the adult fare rounded up to the next 5 pence



For example:  
9.00am is shown as 0900  
2.15pm is shown as 1415  
10.25pm is shown as 2225

The 24 hour clock is used throughout this guide to avoid confusion between am and pm times.

This service will not operate on 25<sup>th</sup> December and 1<sup>st</sup> January. On other bank, public or local holidays the service will be operated as specified subject to traffic requirements when the service may be either amended or withdrawn by agreement with Strathclyde Partnership for Transport.

## 5.2. Availability Requirements (Timetable leaflets)

- 5.2.1. Printed timetable leaflets must be available to the public for every local bus service operating in the SPT area and registered with the Scottish Traffic Commissioner.
- 5.2.2. It is expected that the individual leaflets will be published for each service; however, combined leaflets will be acceptable.

## Strathclyde Partnership for Transport: Bus Information Standards

- 5.2.3. Timetable leaflets should normally be available from distribution outlets at least seven days before any service change to which they relate takes effect. This may not always be possible in emergency situations, or where the Traffic Commissioner has permitted the operation of a service at short notice, but a timetable leaflet must always be available when services start. In exceptional circumstances e.g. when in the public interest, these time scales may be waived with the prior approval of the SPT.
- 5.2.4. A suitable stock of timetables, which should be maintained thereafter, must be provided to SPT Travel Centres, Travel Points and any bus station served by a registered service. Subject to agreement, timetable stocks should be made available to tourist offices, libraries and information centres as defined by SPT. Hospital trusts and further education facilities should be provided with stocks of timetable for services operating to, or past them.
- 5.2.5. Operators should distribute timetables by way of their ticket agents or other appropriate local outlets for relevant local services. Operators shall produce and display on bus a notice advising the public where timetable leaflets may be obtained if they are not available on the vehicle.
- 5.2.6. Timetable distributors must be provided with suitable stocks of timetables that should be replenished as required. Operators should retain stocks such that a request for up to 30 leaflets for any service can be met within 48 hours.
- 5.2.7. Operators will be expected to establish a system to advise distributors of leaflets that have been discontinued or superseded, and to maintain a publicly available list giving the reference number of all current timetables.
- 5.2.8. Details of service changes must be displayed prominently in vehicles 21 days prior to the change taking place.

### **5.3. Standards (Timetable leaflets)**

#### **Typeface and type size**

- 5.3.1. Print should be in an upright clear sans serif typeface of medium weight with simple but clear character definition. Lower case lettering should be used exclusively (capitals only where grammatically necessary) as it is more distinguishable than upper case lettering.
- 5.3.2. The typeface used should be in simple upright sans serif typeface, such as Arial, Frutiger or Helvetica, of medium weight with simple but clear definition. The smallest print size to be used shall be 8 point, although the largest print size that circumstances will allow should ideally be used. Termini and principal places served should be in bold.

#### **Colour contrast**

- 5.3.3. The contrast between the background and the type is extremely important as the higher the contrast the more legible it is. The recommended colours are black on white or black on yellow, with red and green print not used. Grey shading should be avoided.

#### **Colours**

- 5.3.4. Print within the timetable panels should be black. Background colours can be varied as long as they present a good colour contrast.

### **Bus logo**

- 5.3.5. The bus logo from the international Organisation for Standardisation (ISO) should be used. It is part of ISO 7001 standards for public information systems.

### **Codes**

- 5.3.6. Where certain journeys only operate on specified days they must be clearly identified, using the recognised abbreviations with a clear explanation of the abbreviations used. Where a note or symbol applies to a single timing point, it should be shown in bold to the right of the timing. If there is no service on either Saturdays and/or Sundays a clear statement to that effect should be made. All weekday, Saturday and Sunday times for outward journeys should be shown first, then all times for inward journeys.

Standard codes:

<b><i>M Tu W Th F S Su</i></b>	Days of the week
<b><i>N</i></b>	For not (as a prefix) e.g. NS for not on Saturday
<b><i>Sch</i></b>	For schooldays only
<b><i>PH</i></b>	Public holiday service
<b><i>O</i></b>	For only (as a suffix) e.g. SO for Saturday only
<b><i>c</i></b>	For change of vehicle / connecting service
<b><i>S&amp;H</i></b>	For Saturdays and school holidays

### **Fares information**

- 5.3.7. Details of adult and child fares may be included in the form of a fare table. Fare promotions or multi - journey discounts may be optionally included and the w.e.f. date included.

### **Paper**

- 5.3.8. Good quality white paper should be used to minimise 'shadow' from opposite side. Thin flimsy or highly reflective paper which impairs readability should not be used.

### **Page size**

- 5.3.9. To accommodate all of the stated requirements, a timetable size of 1/3 A4 or A5 is preferred. Pocket style timetables are permissible as long as the minimum font requirements are adhered to.

*APPENDIX 1: Character Codes*

stop ref	ID code	street	indicator	common_name
6090162	SC	Sauchiehall Street	before	Dalhousie Street
6090163	RA	Renfrew Street	after	Cambridge Street
6090165	RB	Renfrew Street	At	Art & Music School
6090166	RC	Renfrew Street	before	Hope Street
6090168	BA	Bath Street	after	West Nile Street
6090170	BB	Bath Street	before	Wellington Street
6090171	BC	Bath Street	opp & after	Sauchiehall Lane
6090175	BD	Bath Street	After	Pitt Street
6090176	BE	Bath Street	At	Kings theatre
6090177	DB	Douglas Street	before	Sauchiehall lane
6090178	BH	Blythswood Street	at	Bath Lane
6090179	WA	West Regent Street	before	Wellington street
6090180	WB	West Regent Street	after	Hope Street
6090181	WC	West Regent Street	before	West Nile Street
6090183	WK	Wellington Street	before	West Regent Lane
6090185	WJ	Wellington Street	before	Argyle Street
6090189	BF	Bothwell Street	before	Blythswood Street
6090190	BJ	Bothwell Street	opp	Waterloo Lane
6090191	WF	Waterloo Street	before	West Campbell Street
6090192	WH	Waterloo Street	Opp	Pitt Street
6090194	CS	Gordon Street	at	Central Station Forecourt
6090196	CH	Cathedral Street	opp	Central College of Commerce
60903519	HE	Hope St	before	Bothwell Street
60903539	SG	Stockwell Place	westbound	St Enoch shopping centre
60903541	SH	Howard Street	opp	St Enoch subway
60903543	JD	Jamaica Street	adj	Argyle Street
60903598	WG	Waterloo Street	after	West Campbell Street
60903599	HS	Holland Street	at	Sauchiehall Street
60903710	GR	Glassford Street	before	Trongate
60903711	SD	Stockwell Street	after	Trongate
60903713	TB	Trongate	before	High Street
60903898	BG	Bell Street	before	Albion Street
60904003	OD	Osborne Street	stop 1	Osborne Street
60904004	OE	Osborne Street	stop 2	Osborne Street
60904005	OF	Osborne Street	stop 3	Osborne Street
60904006	OG	Osborne Street	stop 4	Osborne Street
60904044	CJ	Cathedral Street	at	Buchanan Street
60904144	GP	George Square West	before	West George Street

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stop ref	ID code	street	indicator	common_name
609065	<b>GQ</b>	Glassford Street	after	Garth Street
609067	<b>IA</b>	Ingram Street	near	Gallery of Modern Art
609071	<b>CK</b>	Cochrane Street	before	John Street
609072	<b>GG</b>	George Square	before	Hanover Street
609073	<b>GM</b>	George Square	before	Queen St
609074	<b>GN</b>	George Square	after	St Vincent Place
609075	<b>VA</b>	St Vincent Place	after	North Court
609076	<b>VB</b>	St Vincent Street	after	Mitchell Street
609077	<b>VC</b>	St Vincent Street	after	Renfield Street
609078	<b>VD</b>	St Vincent Street	after	Wellington Street
609079	<b>VE</b>	St Vincent Street	before	Douglas Street
609080	<b>VF</b>	St Vincent Street	Opp	Holland Street
609081	<b>VG</b>	St Vincent Street	Before	Holland Street
609083	<b>GA</b>	West George St	before	Blythswood Square
609084	<b>GB</b>	West George Street	at 208	West George Street
609085	<b>GC</b>	West George St	after	Renfield Street
609086	<b>GD</b>	West George St	before	Dundas Street
609087	<b>GE</b>	West George St	after	Dundas Street
609088	<b>GF</b>	West George St	before	George Square
609089	<b>GH</b>	George Street	after	John Street
609091	<b>GJ</b>	George Street	Opp	Albion Street
609092	<b>GL</b>	George Street	before	Shuttle Street
609093	<b>GK</b>	George Street	opp	Shuttle Street
6090102	<b>TC</b>	Trongate	after	Glasgow Cross
6090103	<b>TA</b>	Trongate	before	Candleriggs
6090105	<b>TD</b>	Trongate	opp	Hutcheson Street
6090106	<b>TE</b>	Trongate	before	Stockwell Street
6090107	<b>QS</b>	Queen Street Station	at	Queen St Station Side Entrance
6090108	<b>NB</b>	North Hanover Street	after	Cathedral Street
6090109	<b>NA</b>	North Hanover Street	before	Cathedral Street
6090111	<b>NC</b>	North Frederick Street	before	Metropolitan College
6090114	<b>WE</b>	West Nile Street	Opp	West Regent Street
6090115	<b>WD</b>	West Nile Street	Opp	Concert Hall
6090117	<b>KA</b>	Killermont Street	at	Buchanan Bus Station
6090118	<b>KB</b>	Killermont Street	opp	Buchanan Bus Station
6090120	<b>CA</b>	Cathedral Street	stop 1	Central College of Commerce
6090121	<b>CB</b>	Cathedral Street	stop 2	Central College of Commerce
6090122	<b>CD</b>	Cathedral Street	eastbound stop 1	Strathclyde University
6090123	<b>CG</b>	Cathedral Street	westbound	Strathclyde University
6090124	<b>CE</b>	Cathedral Street	eastbound stop 2	Strathclyde University
6090125	<b>CF</b>	Cathedral Street	opp	Strathclyde University Library
6090158	<b>SA</b>	Sauchiehall Street	near	Garnet Street
6090161	<b>SB</b>	Sauchiehall Street	Stop 2	Dental Hospital

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## GLASGOW CITY CENTRE BUS STOP ID CODES

stop ref	ID code	street	indicator	common_name
60901	OA	Oswald Street	after	Broomielaw
60903	OB	Oswald Street	near	Argyle Street
60904	OC	Oswald Street	before	Argyle Street
60905	HA	Hope Street	northbound stop 1	Central Station
60907	HB	Hope Street	northbound stop 2	Central Station
60908	HC	Hope Street	northbound stop 3	Central Station
60909	HD	Hope Street	after	Waterloo Street
609010	HF	Hope Street	after	St Vincent Street
609011	HG	Hope Street	after	West George Lane
609012	HH	Hope Street	before	West Regent Lane
609013	HJ	Hope Street	before	West Regent Street
609014	HK	Hope Street	opp	Bath Lane
609015	HL	Hope Street	after	Bath Street
609016	HM	Hope Street	before	Sauchiehall Street
609017	HN	Hope Street	before	Renfrew Street
609018	HP	Hope Street	Opp	Theatre Royal
609020	RD	Renfield Street	Opp	Pavillion Theatre
609022	RE	Renfield Street	after	Sauchiehall Lane
609023	RF	Renfield Street	before	Bath Lane
609024	RG	Renfield Street	after	Bath Lane
609025	RH	Renfield Street	after	West Regent Street
609026	RJ	Renfield Street	before	West George Street
609028	RK	Renfield Street	before	St Vincent Street
609029	RL	Renfield Street	before	Drury Street
609030	UA	Union Street	southbound stop 1	Central Station
609031	UB	Union Street	southbound stop 2	Central Station
609032	UC	Union Street	southbound stop 3	Central Station
609033	AD	Argyle St	before	Buchanan Street
609034	JA	Jamaica Street	after	Union Street
609036	JB	Jamaica Street	before	Howard Street
609037	JC	Jamaica Street	after	Howard Street
609038	AA	Argyle Street	outside	Marriott Hotel
609039	AJ	Argyle Street	opp	Marriott Hotel
609042	AH	Argyle Street	before	James Watt Street
609043	AB	Argyle Street	opp	James Watt Street
609044	AG	Argyle Street	outside	Radison Hotel
609045	AC	Argyle Street	at	Hielenman's Umbrella
609049	AE	Argyle Street	stop 1	Argyll Arcade
609050	AF	Argyle Street	stop 2	Argyll Arcade
609062	SF	Stockwell Street	at	St Enoch shopping centre
609063	SE	Stockwell Street	opp	St Enoch shopping centre
609064	GS	Glassford Street	before	Wilson Street

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*APPENDIX 2: Bus Stop Information Pricing*

**Bus Stop Information PRICING April 2021 (subject to change and/or annual review)**

<b>Bus Stop Panels</b>	
(i) SPT Production and install at any/all stops on route – (Price varies dependent on SPT service provided, quantity, size & lead in time given)	<b>up to £13 per panel</b>
(ii) SPT Electronic file/Panel production and forwarding only - (Price varies dependent on quality/integrity of electronic files received)	<b>up to £4 per panel</b>

- (i) All prices are excluding VAT which will be applied at time of invoice
- (ii) These charges apply from 1st April 2021 until further notice and supersede any prices you may previously have been supplied by SPT for the production and installation of on street bus publicity. This addendum supersedes Appendix H in any previous version of the SPT Bus Information Standard document that you may have.



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<sup>i</sup> <http://scdg.org.uk/wp-content/uploads/2019/02/Colour-information-with-header-sheet-2.pdf>

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